



To give people the closest possible support

Our Mission

The Nihon Chouzai Group's Unchanging Significance to Society

As the value the Nihon Chouzai Group provides continues to expand significantly, what is our unchanging significance to society? We consider that the value shared across the Group is being involved in giving people the closest possible support in all facets of their lives.

We have long worked to support people in various crucial aspects of their lives, and many people consider us to be an indispensable part of their lives.

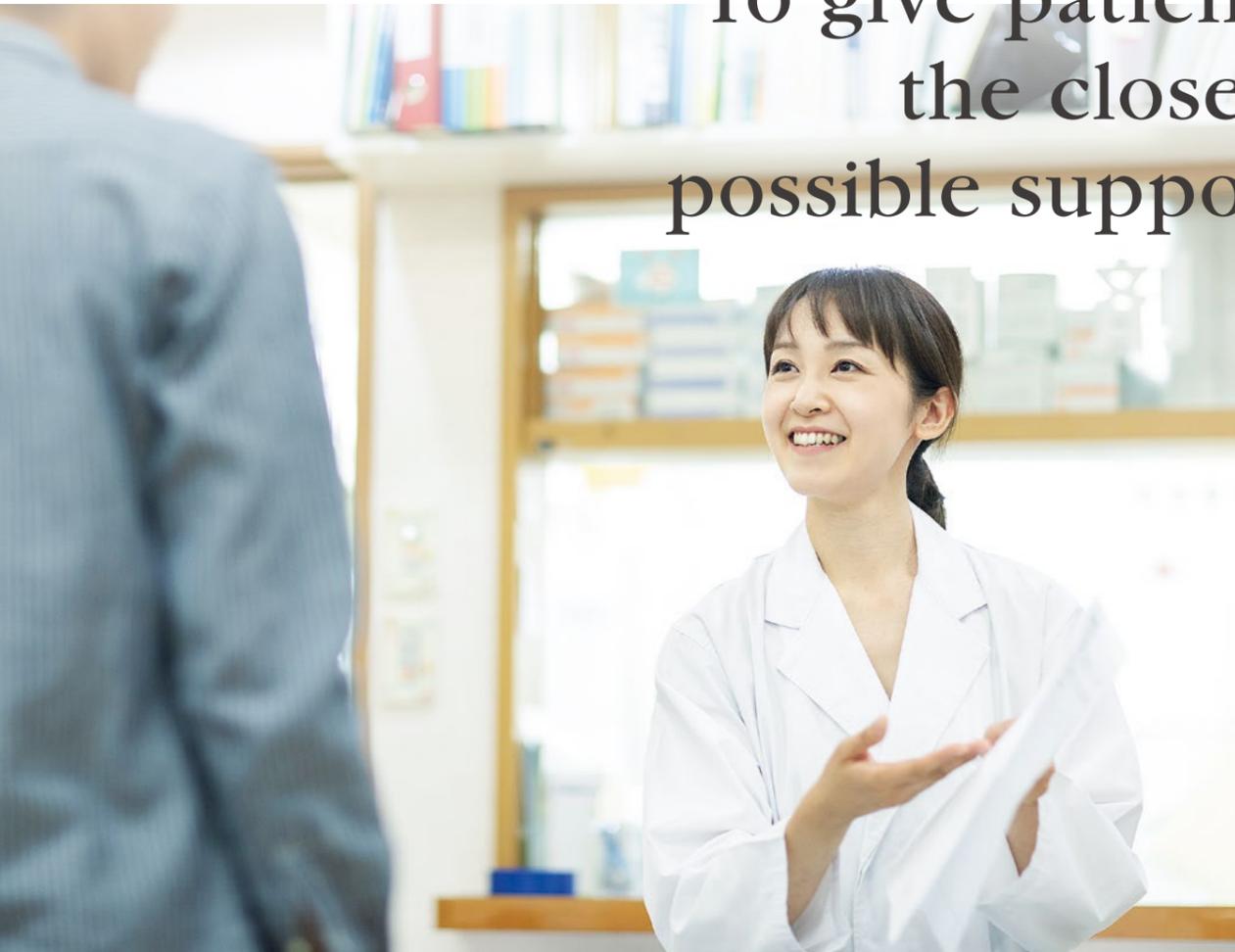
Our Mission encapsulates the pride we take in Nihon Chouzai's significance to people's lives.

From the start, our primary aim has been to contribute to the health of all people. This is as true today as ever. We have worked to ensure that healthcare is available to every part of society, regardless of the many challenges involved. Driven by this commitment, we will continue doing our utmost to provide lifelong support for our customers going forward, serving as the healthcare professionals most closely involved in their wellbeing.

Our Mission

The Nihon Chouzai Group's Unchanging Significance to Society

To give patients the closest possible support



To give an aging society the closest possible support

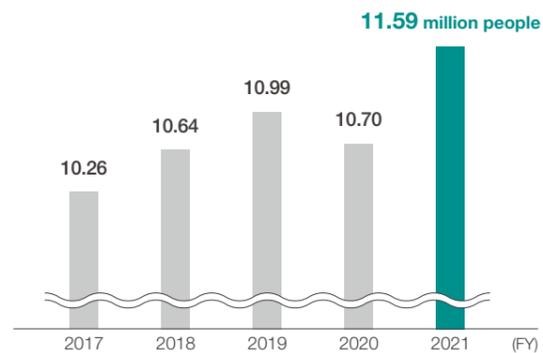


11.59 million people

This is the number of patients who used our dispensing pharmacy in one year. We will continue to give close support to patients, squarely facing the fact that we are involved in the health and lives of so many people*.

*Total number of pharmacy visits.

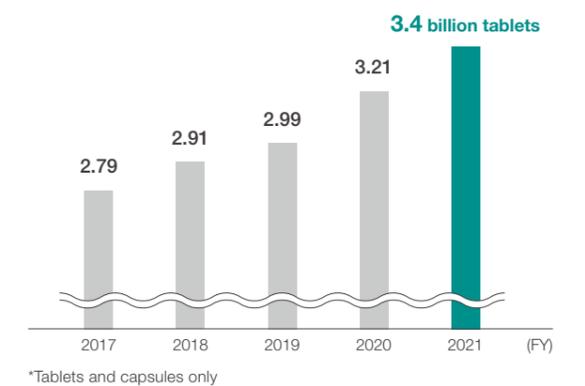
Yearly Patient Use of Nihon Chouzai Pharmacies



3.4 billion tablets*

This is the number of drugs delivered to medical institutions through our Pharmaceutical Manufacturing and Sales Business in one year. By supplying high-quality, low-cost generic drugs, we not only address drug therapy for patients, but also help reduce the financial burden on both patients and the healthcare system.

Pharmaceutical Sales Volume in the Pharmaceutical Manufacturing and Sales Business



*Tablets and capsules only

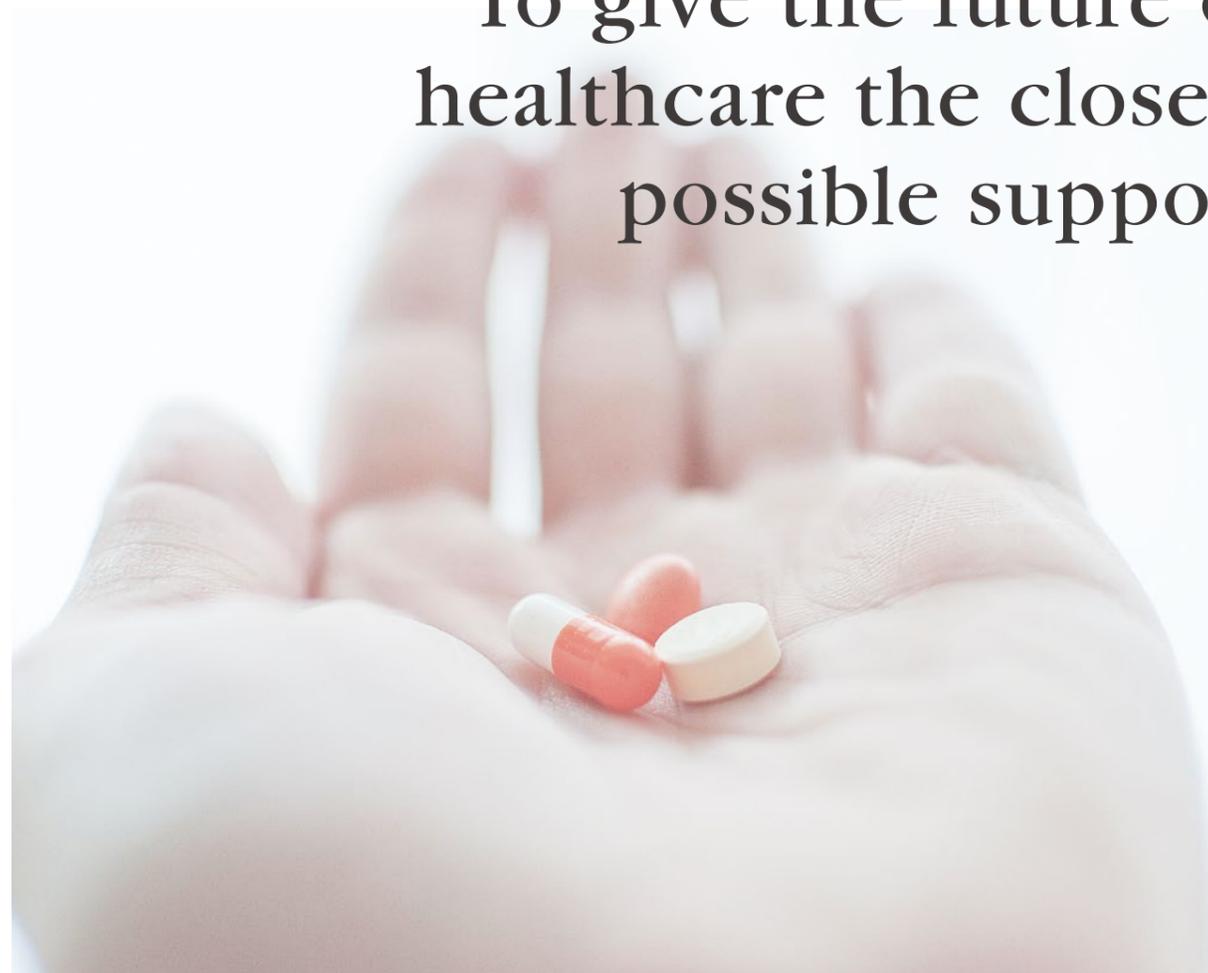
Our Mission

The Nihon Chouzai Group's Unchanging Significance to Society

To give the medical front line the closest possible support



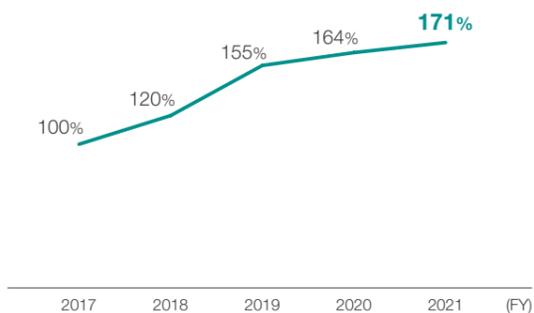
To give the future of healthcare the closest possible support



171% (versus FY2017)

This figure represents the growth rate in the number of clients to whom we have placed medical professionals through our Medical Professional Staffing and Placement Business. Japan is facing a so-called "2025 Problem," when the nation's baby boomer generation will reach 75 or older (late-stage elderly). Given the projected shortage of medical personnel in Japan, the roles of pharmacists and nurses are expected to expand significantly. We will address this social issue head on, ready to provide medical professionals to medical and healthcare facilities through staffing and placement services.

Number of Medical Institutions to Which We Placed Medical Professionals* Through Our Medical Staffing and Placement Business (Versus FY2017)



*Pharmacists, Doctors, Nurses, Registered Pharmaceutical Sellers

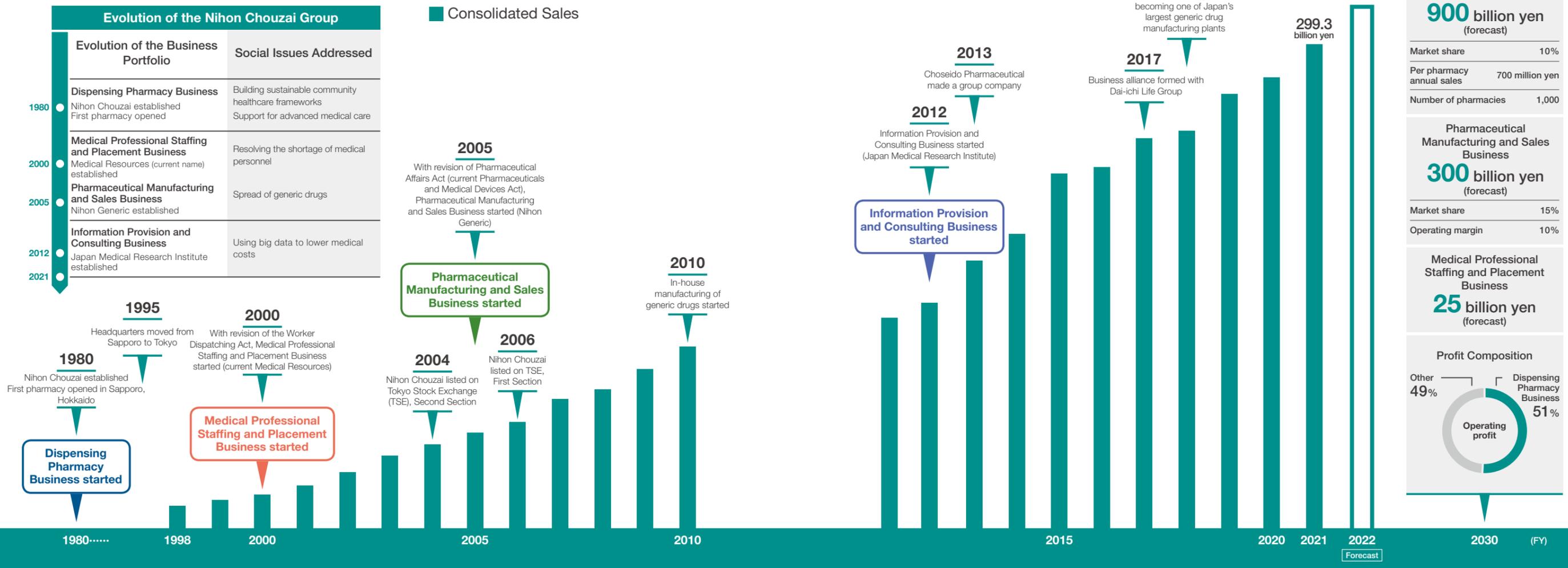
Our Vision (Our Ideal for the Group in 2030)

The most trusted partner in healthcare

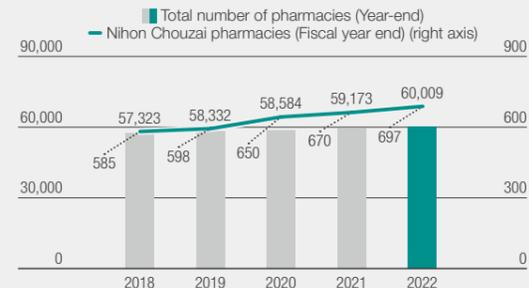
To give people the closest possible support. We cannot fulfill this great mission in isolation, but will embrace input from everyone we serve, including patients, healthcare professionals, research institutions, companies, and government agencies as we work together to create new standards of care.

Looking toward 2030, as a team of medical professionals always a step ahead of the times, we will endeavor to become the most trusted partner in healthcare for all of our stakeholders.

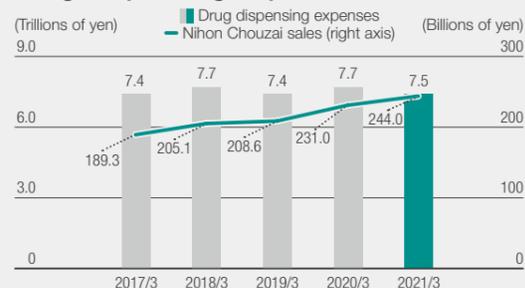
Becoming a healthcare group equipped with a business portfolio specializing in healthcare to help resolve medical issues in Japan.



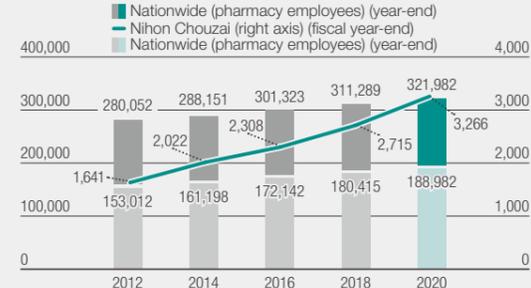
Number of Pharmacies



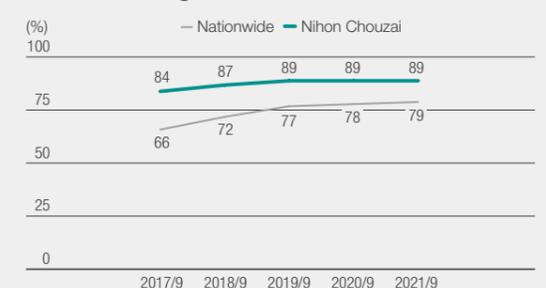
Drug Dispensing Expenses



Number of Full-Time Pharmacists



Generic drug use (by volume)



Nihon Chouzai Group News

(April 2021- August 2022)



May 2021

Kurumin Certification as a Company that Supports Parenting

About 60% of our employees are pharmacists, of whom about 70% are women. For the company to grow, creating a framework that allows women to play an active role over the long term is essential. Our efforts to achieve a high standard of parenting support were recognized in May 2021 with Kurumin certification from the Ministry of Health, Labour and Welfare.



August 2021

First* FINDAT Service Provided to an Educational Institution, Meiji Pharmaceutical University (MPU)

FINDAT is a drug information platform for medical professionals. We broadened our focus in 2022 to include providing the service to educational institutions. Our first success was at MPU, where faculty members in charge of medical treatment and drug information practicums will use FINDAT to train students in evidence-based drug selection.
*As of August 2, 2021



October 2021

Full-Fledged Operation of Online Insurance Eligibility Verification System

Online insurance eligibility verification allows medical institutions and pharmacies to verify patient insurance eligibility information using patients' Individual Number Cards (like tax ID number cards) or health insurance cards. Nihon Chouzai has participated in this government initiative since shortly after the trial launch began. In line with the start of full-fledged operations in October 2021, we rolled out the system to all of the 663 pharmacies that had opened by the end of March 2021.



November 2021

MHLW Accreditation as an Appropriate Fee-Charging Job Placement Agency in the Healthcare Field

Medical Resources was recognized as an Appropriate Fee-Charging Job Placement Agency in the healthcare field under a Ministry of Health, Labour and Welfare (MHLW) system for certifying job placement agencies in the fields of healthcare, long-term care, and childcare. The shortage of human resources in Japan is particularly marked in the fields of medical care, long-term care, and childcare. The MHLW system was created to address various issues involving the job placement agencies that work to respond to such shortages, such as rapid staff turnover and the improper charging of referral fees. Industry groups and experts compiled standards for job placement agencies, and those that meet certain criteria are certified as "appropriate business operators." The goal of the certification system is to help secure the human resources needed in each field and improve the quality of job matching. It allows job providers to get an overview in advance of agencies, including the content, quality, and cost of services, which informs their selection of the appropriate agency.

March 2022

METI Recognition as 2022 Health & Productivity Management Outstanding Organization in the Large enterprise category

The Nihon Chouzai Group is committed to creating a workplace where employees can work safely, healthily, and energetically as a key management theme. In September 2021, we issued a Declaration of Health and appointed the president as Chief Health Management Officer. Under this health and productivity management framework, we have been working to reinforce health management in the Group. With the recent recognition from the Ministry of Economy, Trade and Industry (METI), and from the standpoint of sustainability, we will further step up health and productivity management initiatives, working together across the Group to pursue an ambitious health promotion agenda as a top runner in the healthcare industry.

2022 健康経営優良法人
Health and productivity



April 2022

No. 1 in Healthcare/Welfare/ Pharmacy and Chemistry/ Pharmacology Category in the Desirable Hiring Company Ranking, Voted Industry Leader in Two Other Categories

In a company popularity ranking among job-seeking graduates carried out by leading recruiting information provider Mynavi and newspaper publisher Nikkei, which targeted undergraduate and graduate students due to complete their studies in March 2023, Nihon Chouzai ranked No. 1 in both the healthcare/welfare/pharmacy and chemistry/pharmacology categories. In two other categories as well, the Group received the most votes for the pharmacy/drugstore sector.

Nihon Chouzai ranked No. 1 in the pharmacy/drugstore sector in the recent survey

- Healthcare/welfare/pharmacy majors: 1st place (last year: 2nd)
- Chemistry/pharmacology majors: 1st (last year: 1st)
- Science majors overall: 20th (last year: 24th)
- Female science majors: 7th (last year: 8th)



Nihon Chouzai Shimadai Pharmacy

Introduction

Top Message

How We Create Value

Sustainability

Corporate Governance

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COVER STORY

Nihon Chouzai's new Group philosophy is "to give people the closest possible support." Together with formulating this philosophy, we sought to envision how the four businesses of the Group can embrace input from everyone we serve, including patients, healthcare professionals, research institutions, companies, and government agencies, as we work together to create new standards of care. Looking toward 2030, as a team of medical professionals always a step ahead of the times, we will endeavor to become the most trusted partner in healthcare for all of our stakeholders.

Note on Forward-Looking Statements

Integrated Report 2022 contains forward-looking statements about the plans, strategies, and performance of the Nihon Chouzai Group. These statements are based on management's judgments derived from currently available information. Please note that actual business performance is subject to various risks and uncertainties and results may differ significantly from the statements. Factors that can affect the outlook include economic conditions surrounding the various business areas, the status of revisions to relevant laws and regulations, the status of revisions to medical fees, and the status of product development. However, factors that can affect business performance are not limited to these.

Editorial policy

In addition to discussing the management policies and business strategies of the Nihon Chouzai Group, Integrated Report 2022 provides comprehensive financial and non-financial information, with the goal of gaining a clearer understanding among our shareholders, investors, and other stakeholders about our medium- and long-term corporate value creation. The reporting period is FY2021 (April 2021–March 2022). However, the report also refers as necessary to FY2022 (April 2022–March 2023).

