

NIHON CHOUZAI Co., Ltd.

September 1, 2020

Nihon Chouzai Launches In-house Developed "Nihon Chouzai Online Pharmacy Service" and Begins Operating an Online Medication Guidance System at Its Pharmacies across the Country

Tokyo, Japan, September 1, 2020– NIHON CHOUZAI Co., Ltd. announced today that it has developed the “Nihon Chouzai Online Pharmacy Service”, which allows patients to receive medication guidance at home in response to the growing need for non-contact online medical care and medication guidance, and started operating this online medication guidance system at Nihon Chouzai Group’s pharmacies (*1) across the country on September 1, 2020.

Nihon Chouzai has been actively involved in the provision of remote medication guidance in national strategic zones in order to provide patients with the highest quality medical services. We have accumulated a track record of successes, including remote medication guidance in two different areas of Aichi Prefecture and the first case of remote medication guidance in an urban area in Japan, in Chiba City. We have developed the “Nihon Chouzai Online Pharmacy Service” to coincide with online medication guidance being available nationwide on September 1, 2020 in accordance with the revised Pharmaceuticals and Medical Devices Act. This service is equipped with appointment and video call functions and enables online medication guidance.

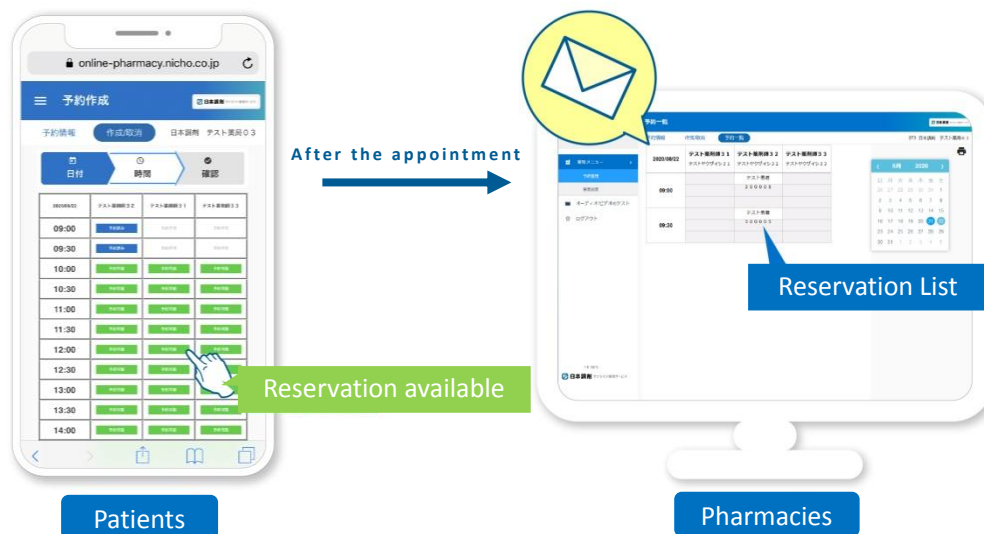


■Features of Nihon Chouzai Online Service

Linking information with our self-developed dispensing system

You can start using this service by applying and registering at your pharmacy in advance. This service is linked to patient information in our dispensing system, so patients can easily complete the registration process.

Appointments can be made 24 hours a day, 7 days a week.



〈Patient screen〉 You can select the desired date and pharmacist to make an appointment

〈Pharmacy screen〉 When a patient makes an appointment, a notification is sent to the pharmacy

*The images shown are for reference only

Start a video call with one click from the reservation confirmation screen

We share imaging information between patients and pharmacy pharmacists to provide online medication guidance.



〈Patient screen〉 Video call



〈Pharmacy screen〉 Video call

*The images shown are for reference only

This service is available free of charge at all Nihon Chouzai Group's pharmacies (*1)

This service has been developed to implement online medication guidance in accordance with Pharmaceuticals and Medical Devices Act Enforcement Regulations (*2) issued by the Ministry of Health, Labour and Welfare on March 31, 2020. For this reason, the service is designed to allow customers to make an appointment with the pharmacies and pharmacists agreed upon at the time the plan is created, on the premise that the pharmacies prepare a medication guidance plan and apply for the service in advance.

In accordance with the notice(*3) issued by the Ministry of Health, Labour and Welfare as a temporary measure to prevent the spread of COVID-19, this service can be used without a written medication guidance plan at the present time. We will actively promote the use of this service so that patients can continue their treatment and administration of medication with peace of mind, even though the end of COVID-19 is not yet known.

■ Measures to Prevent the Spread of COVID-19 in Nihon Chouzai

<https://www.nicho.co.jp/pharmacy/covid19/> (Japanese Version Only)

Nihon Chouzai will continue to improve convenience for patients by utilizing its system development expertise and contribute to society by providing high-quality medical services.

*1 Excluding some stores

*2 Pharmaceuticals and Medical Devices Act Enforcement Regulations issued by the Ministry of Health, Labour and Welfare on March 31, 2020 : <https://www.mhlw.go.jp/hourei/doc/tsuchi/T20040110510.pdf>

*3 Notice issued by the Ministry of Health, Labour and Welfare on April 10, 2020 : <https://www.mhlw.go.jp/content/000620995.pdf>

About NIHON CHOUZAI Co., Ltd. <https://www.nicho.co.jp/en/>

Since its establishment in 1980, we have pursued the "Separation of Drug Prescribing and Dispensing Services" in order to fulfill the functions and roles that dispensing pharmacies should play in supporting the national health insurance system, and we have been actively developing dispensing pharmacies. Currently, we have a reputation as one of Japan's leading dispensing pharmacies with approximately 3,000 pharmacists operating in all of Japan's prefectures. In addition, we are actively working to promote the use of generic drugs and at-home medical care, and we will continue to provide the high-quality medical services needed in our super-aged society.

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